

JRA Collision Center  
360 Metacom Avenue  
Bristol, Rhode Island 02809

**LIMITED WARRANTY**

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JRA Collision Center provides a Limited Warranty on repairs performed at our facility. Our Limited Warranty is valid for as long as you own the vehicle and is for the person whose name appears on the original work order. Below is a summary of the warranty coverage. This is a four part warranty that covers the following items:

1. **METALWORK:** a **LIFETIME WARRANTY** on all metalwork, which includes welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting or deterioration, excluding rust repairs. We will repair and repaint, excluding rust repairs, any metalwork warranted, when the claim is made within the warranty period, unless caused by or damaged resulting from unreasonable use, maintenance, excessive exposure to the elements (including sun, snow or flooding) or lack of care of the vehicle.
2. **PAINTING, STRIPES AND DECALS:** a **LIFETIME WARRANTY** on painting-related priming and painting work against solvent blistering, peeling, hazing, and excessive loss of pigmentation and a **LIFETIME WARRANTY** on the application and adhesion of decorative stripes and decals, excluding those defects which are caused by extreme environmental conditions to which the vehicle may be exposed. We will re-prime, repaint, re-stripe or re-decal the specific section or sections of the vehicle warranted (excluding rust repairs), when the claim is made within the warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, excessive exposure to the elements (including sun, snow or flooding) or lack of care of the vehicle.
3. **MECHANICAL REPAIRS:** a **ONE (1) YEAR LIMITED WARRANTY** on all mechanical repairs pertaining directly to original collision damage. We will re-repair any mechanical assembly or component warranted, when the claim is made within the warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, excessive exposure to the elements (including sun, snow or flooding) or lack of care of the vehicle.
4. **PARTS:** the **MANUFACTURER'S WARRANTY** on any new OEM part or aftermarket part installed by us for a period not to exceed ONE (1) YEAR. We will repair or replace defective OEM or aftermarket parts covered by the manufacturer's warranty that were installed by us, at the manufacturer's sole option, unless caused by or damaged resulting from unreasonable use, maintenance, excessive exposure to the elements (including sun, snow or flooding) or lack of care of the vehicle. Any labor charges not specifically covered by the manufacturer's warranty shall be the sole responsibility of the customer.

**SPECIFICALLY EXCLUDED:**

A. Incidental costs, such as towing fees, car rental charges, travel expenses or consequential damages such as damage to other assemblies and components resulting from a defective part or installation of such part installed or repaired during the repair are not covered by this LIMITED WARRANTY.

B. Rust through, and/or damage caused by rusting of interior or exterior non-replaced panels are not covered by this LIMITED WARRANTY.

C. Damage resulting from any impact to the vehicle after original work has been completed is not covered by this LIMITED WARRANTY.

**ALL WARRANTIES implied by law, including the warranties of merchantability and fitness for a particular purpose, are hereby limited to the statements made and the warranty period defined herein and shall expire at the end of such period.**

**THE WARRANTY PROVIDED HEREIN IS THE EXCLUSIVE AND SOLE REMEDY OF CUSTOMER. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS EXPRESS FOUR PART LIMITED WARRANTY. JRA COLLISION CENTER WILL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECTS OR WORKMANSHIP OR MATERIAL.**

**CUSTOMER OBLIGATIONS:** In order to obtain the benefits of this Limited Warranty, the owner of the vehicle must do the following:

A. Present the owner's copy of this Warranty Document to us before requesting warranted repairs or parts. (A completed and signed copy of the Warranty Form is available after the completion of the original repair.)

B. Have any warranted repair, adjustment, or inspection performed only at the premises of our shop during normal business hours. **THIS WARRANTY IS NULL AND VOID IF ANY WORK ON A WARRANTED REPAIR HAS BEEN PERFORMED BY ANOTHER FACILITY WITHOUT THE WRITTEN APPROVAL OF JRA COLLISION CENTER.**